

National Green Power Marketing Conference 2002

# Grassroots Marketing of a Renewable Certificate Product

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renewable**choic** 

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### Why Are We Here?

**Mission:** Renewable Choice is building a national community of clean energy consumers.

What we do: Renewable
Choice markets renewable
energy certificates to residential
and commercial customers in all
fifty states.



### **Main Topics**

1. Our unique grassroots marketing approach

2. What we're hearing from customers in the marketplace

3. Experience selling certificates in utility green pricing areas

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# How is Renewable Choice unique?

- We work with college students and young professionals to sell directly to residential customers in their homes.
- Our salespeople actually sit down with families to explain the benefits of wind power.
- We engage people with community events!





### Flurry of support for coal protest

#### ENVIROS AND LOCAL COMPANY UNITED IN EFFORT TO CREATE MORE WIND POWER IN COMING YEARS

By MICHAEL A. de YOANNA

For those who descended on the Pearl

Street Mall Sunday to help bring attention to sources of energy cleaner than
coal, it was fitting, Kris Lotliker
thought, that short blasts of wind swept
leaflets into swirling eddies that sent
corps of volunteers chasing behind.

"This is some of the energy that we have got to harness," Lotliker said of the gusts.

As the vice president of marketing for Renewable Choice Energy Co. made his observation, 1,600 pounds of coal that had been dumped chunkby-chunk on the mall by his company and environmentalists sat amid the gusts, unmoved.

The weight of the coal represented the amount burned by a typical home in two months, Lotliker said. Its unyielding presence was symbolic, he said, of the struggle to educate the public about choices they now have to improve the environment.

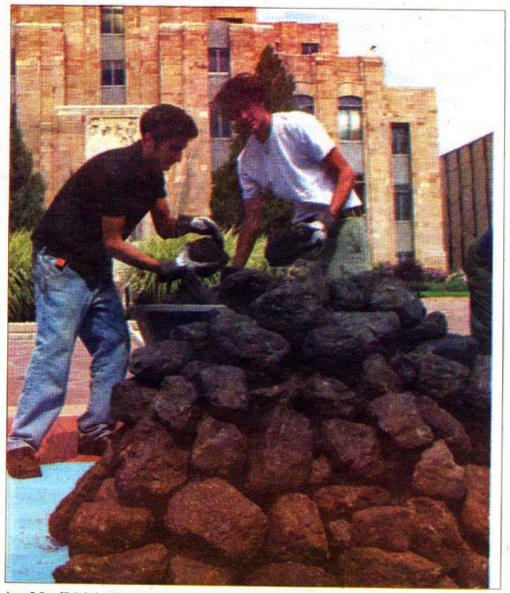
"It's an uphill battle, but things have changed in the last 20 years," Lotliker said.

His Longmont-based company, which stands to profit if the public agrees with him, ensures that the electricity purchased by its customers comes from renewable sources and is placed on the national power grid.

Lotliker acknowledged that not everyone thinks of the environment before his or her wallet. The large pile of coal on the mall cost a mere \$170, he noted.

"That's pretty cheap," he said. "But the average home can switch over to

[SEE COAL, PAGE 2]



James Duile, a CU student, and Ryan Boyles of Renewable Choice Energy Co., dump 1,600 pounds of coal at a demonstration for wind power on the Pearl Street Mall Sanday. According to Renewable Choice Energy, that is how much coal the average home burns in two months. [Micross/Coccedo Dup]

### A Grassroots Approach:

- Reaches thousands of new customers that would otherwise not be interested:
  - People who don't read bill inserts
  - People with questions
  - People who've tuned out mass marketing messages
- Generates one on one awareness of the product offering and the issues

# Grassroots Education vs. Mass Marketing

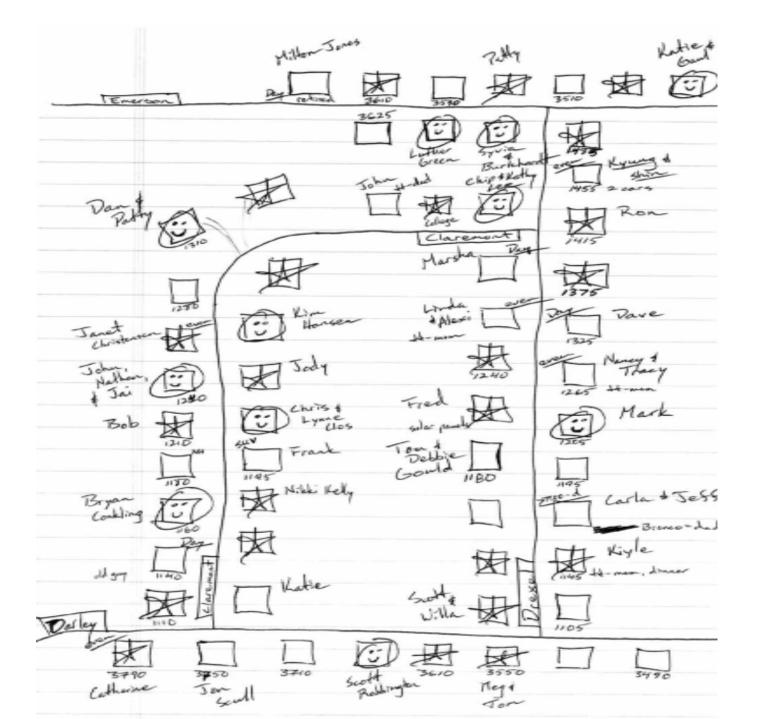
- Communication of a new concept
  - Any message you give requires deciphering
- Reach, Frequency, and the Q Factor
- Completely different set of features and benefits
- Every customer has a unique and distinct knowledge base
  - How many people within your organization understand renewable energy?

# What is the best way to communicate with potential customers?

 Grassroots, community-oriented education campaign

 THERE IS NO SUBSTITUTE FOR PERSONAL INTERACTION

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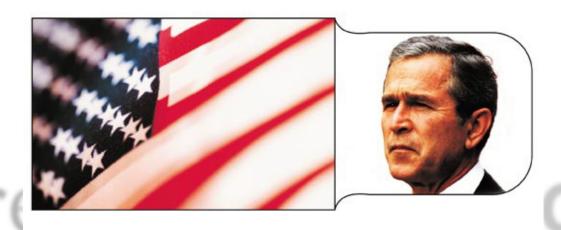
### Clean the Air





### **Protect America**





"Energy Security is National Security." - George W. Bush

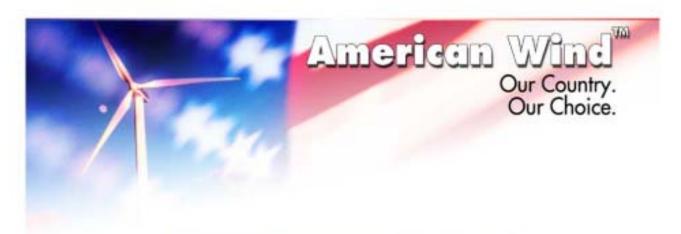
### **Energy Independence**



"Commitments to purchase wind power helps ensure that we are diversifying our energy portfolio. Energy diversity is important for America's energy security."

### **Freedom to Choose**







### We don't have to fight wars to capture the wind.

Visit www.renewablechoice.com to buy American Wind™ for your home or business.

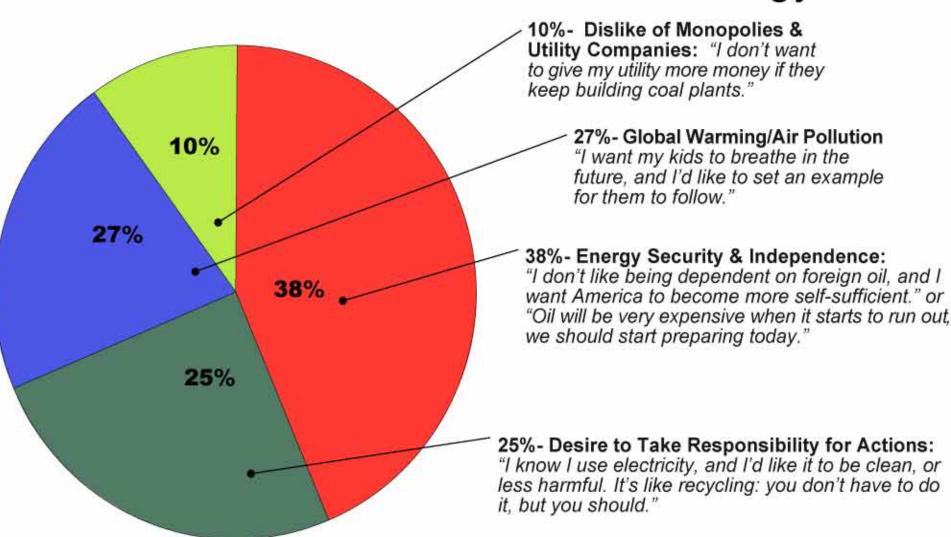


American Wind™ is a Green-e certified tradable renewable certificate product.

### Powered by



### Why RENEWABLE CHOICE Customers Have Purchased Renewable Energy



Last	First	work .	work	reasons for buying
Evains	Carrie	Principal Soyourner middle shool	2	I want to be part of the bandwayon that leads our future generations towards healthy choices.
Page	Grace	RN Boulder Community Hospital	-	The wanted to go renewable for years. Now it's a few dollars amonth. Shoot! I'd pay double that!
Yearwood	John	Carrier Access		Windmills look much nicer than smotestacks. I wish everyone would switch.
Grossman Danzl	Joe à Jeanne	CU Librarian	Roulder Menta	It's just the right thing to do. Especially when you realize your impact.
Slack.	Yan i Judy	1	sike Assoc. er	
Swope	Jack & Rebberra	Resis U. Manolta ams	Librarian	This is the 1st environmental.  proposal that obesit involve stealing for payer marry loosing jobs, or forcing anybody to do anything.
Swope.	Sharyl	1st Colorado Title		what I am perpetuating for my kids
Masten	Ted a Esther	Retired-Lut	volunteer at Hospital Methodist Church Our Centur	If pollution is this bad now, imagine what it will be for my grandkids when they have children.
Huibreats	Ken i Elizabeth	Health	Chernobyl	I used to have solar punels years ago; Now I can have the same effect without spending thousands of \$3's.

Last	First	work	work	reasons for buying
Carpenter	Nancy	Eric Elimenta Teacher	y e	May the wind turbines Dlow. The Bush administration to oblivion
Gronberg Umger]	Thomas 4 Susan	Mental-Health	Daily Times Call	
Swope	Jack o Reticca	Régis Unw	St. Green Valley Schools Inbranan	This is The 1st unironneutal proposal that doesn't involve stealing taxpayer \$ or forcing anything
Yearwood	John	Carries access		Winamills lock to do and nuch nucl than smokistacks! I wish everyone would switch.
Mountin Poulos	any Dar	Met life	Met life	If I'm creating it I might as well the total take responsibility for it.
Brandenmuehl	Michael	CU Hotessor Renuo. Energy		Buying Cleaner Un as an early of investment in sustainable power production
Curran	Wade + Carol	retired.		Because we are obsessed with loathing for Bush!
Shipps	Nancy 9 Dave	recruiting	restore Phrniture	Féels very strongly about sustainable energy.
Carter	292 Beuse	Chemist		I support renewable Assources Economic voting is power,

Last	First	work	work	reasons for buying
Brown	Alan	refixed educator		I believe we should do what we can to reduce pollution and provide energy security for !
Daige	Paul Destrie	contractor	travel agent.	Ne've just trying to be to responsible citizens and to reduce the use of coal fired ener
Semod	Cathy	writu		out of tusiness!
Sitin	Eliana + Mikrael	env. attaney JEPA	doctor	It is my pasonal+ professional mission to keep the energy industry honest + doing the right wing.
Marek-Kalal	Ellen			Because if we don't start saving the planet, we're
Dingce	Loretta	project ngs,	2	To dicrease the dependance on mon-renewable natural
Hill Rietveld	Lack	Small		Totally for the environnent His rue to have and
Wingat	Heather -	teacher	nuisc	Remember imagy as assenting for the father.
Capone	Mary	Nriter		I love using alternative energy to neate a clear environment for our lids

Last	First	work	work	reasons for buying
Reese	Bob & Angle	NHUD Dental		I want a healthy planet for my kids!
Ryder	LIZ & John	Peuton Media Graphic Dasign	Chemist Everancen Awalytical	More WINA power = / LESS BROWN CLOUD!
Prag	Sam.t Usa	DSW Shres	Amenican Family Insurana	We want to get off Fossil fuels.
Buckley	Neal + Andy	trust company of America	home	Set an example for my
Bennett	Jackie	Massage Theropist		End The Wer
Valaski	Valene +	time	Level III CAMMUNICATING	to save the environment.
Hensler	Ront Many	C+M Press	Western Beverage	a month for vist of our part
Meskimen	Rm	Retired	,	we need alternate fuel sources
Goodwin	Chester	retired		wants to see the air get deaner. Helps the environment.

### **Customer Interaction**

- By explaining the benefits of wind power to thousands of families each week, RCE has become experts at communicating with the public.
- Engaging the community allows you to use businesses to reach even more residential customers.

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### Messages that resonate

Experience and examples from one of our partners







Now with Coldwell Banker you can buy renewable energy

for your home.

for more info, visit www.coldwellbanker.com/renewablechoice





Now with Colorado Landmark Realty you can buy renewable energy for your home.

for more info, visit www.coldwellbanker.com/renewablechoice



in partnership with renewable choice energy



### COLDWELL BANKER 9

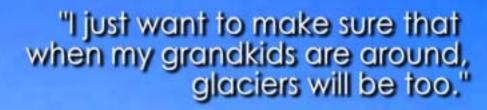


Now with Coldwell Banker you can buy renewable energy for your home.

for more info, visit www.coldwellbanker.com/renewablechoice

in partnership with





Heather Stuart Coldwell Banker Customer Renewable Energy Buyer







### Selling Renewable Energy Certificates in a Utility Green Pricing Area

 How we approach selling local vs. regional vs. national mix

- Why do customers really buy green energy?
  - Global Warming
  - Environment
  - Livitoninent National Security
  - Energy Independence

# Renewable Energy Certificates vs. Green Pricing

- How do customers respond?
- What's the difference in people's minds?
- Is there a difference?

 Bottom Line: You must become EXPERTS in communicating benefits of green power



For more information please visit

www.renewablechoice.com